



# HP Support Assistant:

Support Manager or HP Assistant is a free tool available on HP computers. It is only available on PCs launched since 2012. The main function of the Support Assistant is to solve the problems that users may encounter when using their HP computers. The best part is that you can also install this support wizard on other computers. After all, it would be really useful if you had HP printers and other accessories. But other computers will only get [HP Support Manager or 8.1 Assistant](#). The new HP PC model with Windows 10 will get version 9. It is really useful for:

1. Solve any problem you may encounter on your **HP computer**.
2. Produce automatic solutions to your computer problems. Regardless of the problem, [HP Support Assistant](#) will have a solution.
3. Verify the performance of different programs. The assistant will perform a diagnostic exercise in different programs and controllers to ensure that it remains virus free and safe.
4. Provides personal support. The assistant will only give specific answers to your problems. These will be specific and relevant instead of general and meandering.
5. Automatic updates to the latest versions of **HP software**.

# HP Support Assistant for Help and Troubleshooting HP Printer

The screenshot displays the HP Support Assistant application window. The title bar reads "HP Support Assistant" and includes a search field and "Settings" and "About" buttons. The main interface is divided into several sections:

- My devices:** Shows "My PC" with details: Product name: HP OMEN Notebook PC 15, Serial number: [redacted], Product number: [redacted], and Warranty end: 1/1/2016.
- Navigation bar:** Contains icons for Updates, Messages, Internet and security, Diagnostics and tools, Specifications, Storage, Warranty and services, and Accessories.
- Updates section:** States "No updates available" with a last check on 9/4/2015 and the next scheduled check on 9/8/2015. A "Check for updates and messages" button is present. Below this is an "Action log" with a "Completed" section listing tasks: Connecting to HP servers (checked), Downloading messages and updates definition (pending), Gathering configuration information (pending), Analyzing your system (pending), and Preparing the action list (pending).
- Installation in progress:** A panel showing the progress of an installation. Steps include: Connecting to HP servers (checked), Checking available disk space (checked), Creating a restore point (checked), and Intel Chipset Installation Utility 10 (highlighted with a blue bar). An "Installing" step is also visible. A "Stop" button is at the bottom right of this panel.

The bottom status bar shows "Feedback", "HP OMEN Notebook PC 15", "Serial number: [redacted]", "Product number: [redacted]", and "Windows 10 Home 64-bit".