



Fixing QuickBooks Error 12029: What You Need to Know



QuickBooks is a popular accounting software. Many businesses use it to manage their finances. However, like any software, it can run into problems. One common issue is QuickBooks Error 12029. This error can be frustrating. But don't worry! There are easy solutions to fix it. In this blog, we will discuss what [QuickBooks Error 12029](#) is, why it happens, and how to solve it.

What is QuickBooks Error 12029?

QuickBooks Error 12029 occurs when QuickBooks has trouble connecting to the internet. This usually happens during an update. It is an internet connectivity error. QuickBooks tries to connect to the server but fails. As a result, updates and other online tasks cannot be completed.

Why Does QuickBooks Error 12029 Happen?

There are several reasons why this error might occur:

1. Internet Connection Issues: If your internet connection is slow or unstable, QuickBooks may have trouble connecting.
2. Firewall or Security Software: Sometimes, firewalls or security software block QuickBooks from accessing the Internet.
3. SSL Settings: Incorrect SSL (Secure Sockets Layer) settings can prevent QuickBooks from connecting.
4. Network Timeout: If the network connection timed out, QuickBooks may show this error.
5. Internet Explorer Problems: QuickBooks uses Internet Explorer to access the Internet. Problems with Internet Explorer can cause this error.

How to Fix QuickBooks Error 12029

Now that we know what causes this error, let's talk about how to fix it. Follow these steps carefully:

Step 1: Check Your Internet Connection

First, make sure your internet connection is working. You can do this by opening a web browser and visiting a few websites. If the websites load, your connection is fine. If not, try restarting your router. If that doesn't work, contact your internet service provider.

Step 2: Check Your Firewall and Security Software

Your firewall or security software might be blocking QuickBooks. Follow these steps:

1. Open your firewall or security software.

2. Find the settings where you can allow programs to access the Internet.
3. Make sure QuickBooks is allowed to access the Internet.

If you are unsure how to do this, refer to the help section of your firewall or security software.

Step 3: Update QuickBooks and Internet Explorer

Make sure you are using the latest versions of QuickBooks and Internet Explorer. Updating can fix many issues:

1. Open QuickBooks.
2. Go to the “Help” menu and select “Update QuickBooks”.
3. Follow the prompts to update QuickBooks.

To update Internet Explorer:

1. Open Internet Explorer.
2. Go to the “Tools” menu and select “Windows Update”.
3. Follow the prompts to update Internet Explorer.

Step 4: Check Your SSL Settings

Incorrect SSL settings can cause connection issues. To check your SSL settings:

1. Open Internet Explorer.
2. Go to the “Tools” menu and select “Internet Options”.
3. Click on the “Advanced” tab.
4. Scroll down to the “Security” section.
5. Make sure “SSL 2.0” and “SSL 3.0” are checked.
6. Click “Apply” and then “OK”.

Step 5: Configure Internet Explorer Settings

QuickBooks uses Internet Explorer to access the Internet. If Internet Explorer is not configured correctly, QuickBooks may have trouble connecting. Follow these steps:

1. Open Internet Explorer.
2. Go to the “Tools” menu and select “Internet Options”.
3. Click on the “Connections” tab.
4. Click on “LAN settings”.
5. Make sure “Automatically detect settings” is checked.
6. Make sure “Use a proxy server for your LAN” is unchecked.

7. Click “OK” to close the LAN settings window.
8. Click “Apply” and then “OK” to close the Internet Options window.

Step 6: Restart Your Computer

Sometimes, simply restarting your computer can fix the error. Close all programs and restart your computer. Then, try updating QuickBooks again.

Step 7: Reset QuickBooks Updates

If you still see the error, try resetting QuickBooks updates:

1. Open QuickBooks.
2. Go to the “Help” menu and select “Update QuickBooks”.
3. Click on the “Update Now” tab.
4. Check the “Reset Update” box.
5. Click “Get Updates”.

This will download new update files and may fix the error.

Step 8: Use QuickBooks Tool Hub

QuickBooks Tool Hub is a useful tool for fixing common QuickBooks errors. Here’s how to use it:

1. Download QuickBooks Tool Hub from the official QuickBooks website.
2. Install and open QuickBooks Tool Hub.
3. Select “Program Problems”.
4. Click on “QuickBooks Program Diagnostic Tool”.
5. Follow the prompts to run the tool.

This tool will scan and fix issues that might be causing the error.

Step 9: Check Your Network

If you are using QuickBooks in a multi-user setup, make sure your network is working correctly. Check that all computers on the network can access the Internet. Restart your router and any network equipment.

Step 10: Contact QuickBooks Support

If you have tried all the steps and still see the error, contact QuickBooks support. They can provide more advanced troubleshooting and help you fix the error.

Preventing QuickBooks Error 12029

To avoid facing this error in the future, here are a few tips:

1. **Keep Your Software Updated:** Always use the latest versions of QuickBooks and Internet Explorer.
2. **Maintain a Stable Internet Connection:** Ensure your internet connection is stable and reliable.
3. **Check Security Software Settings:** Regularly check your firewall and security software settings to make sure QuickBooks is allowed to access the Internet.
4. **Regularly Restart Your Computer:** Restarting your computer can help clear temporary issues that may cause errors.

[Books Correct](#) Accounting Services stands at the forefront of financial management and they are reliable, always ready to assist you with practical advice and support to keep your accounting processes running seamlessly.

Conclusion

[QuickBooks Error 12029](#) can be frustrating, but it can be fixed. By following the steps in this guide, you can resolve the error and get back to managing your finances. Always ensure your internet connection is stable, and keep your software updated. If you run into trouble, don't hesitate to contact QuickBooks support for help. With these easy solutions, you can quickly overcome QuickBooks Error 12029 and continue using QuickBooks smoothly. Happy accounting!

Read more - [QuickBooks Error Codes And Their Solutions](#)