



kindle frozen support

Here we are discussing some troubleshooting options to try to fix the Kindle Frozen problem:

- 1. Reset Your Kindle Device.**
- 2. Restart Your Kindle Device.**
- 3. Charging Your Kindle Device.**
- 4. Update Your Kindle Device Software.**

1. Reset Your Kindle Device.

Reset is going to force the device to restart to solve the problem. If you want to reset your Kindle, you press the power button for at least 30-40 seconds, and after that, you can release the switch.

If this does not solve your problem, try another one.

2. Restart Your Kindle Device.

If you haven't restarted your Kindle for a few months, you'll need to restart your Kindle Fire Tablet from the power button to eliminate the Kindle Frozen Problem.

But if your Kindle screen is partially frozen and not able to restart. Then, you need to press and hold the power key for at least 40 seconds. After that, the device will restart.

3. Charging Your Kindle Device.

Kindle battery running out is also an important factor behind the Kindle frozen issue on the lock screen. Amazon recommends letting the Kindle charge for approximately three minutes before you take further action.

When you see your Kindle device has been charged, then restart your device.

4. Update Your Kindle Device Software.

When you are not regularly updating your device, then you can see the Kindle Frozen screen. If you are not assured whether your Kindle device is using the latest software or not, visit the official website of Amazon to see what the latest update is.

[Kindle frozen support](#) will help you get the best support service.