



Complete Guide to Ekart Logistics: From Tracking to Customer Care



In this guide, we'll explore all about Ekart Logistics. It is one of the best logistics companies in India, helping more than 10 million customers every month. Whether you're a business looking for a fast and efficient delivery solution where your order is, Ekart has you covered all.

Introduction To Ekart Logistics

Ekart Logistics is a delivery and supply chain management company run by Flipkart, one of India's biggest shopping platforms. It was established in 2009 and has become one of the most reliable and efficient logistics companies in India. The company offers various services such as delivering products, logistics and supply chain management, and managing returns.

With a wide range of network, [Ekart Logistics](https://justpaste.it/ekartlogistics) covers over 3800 pin codes in more than 50 cities and places across India. This makes it one of the biggest logistics companies in India. It plays a vital role in helping eCommerce businesses grow all over India.

Features of Ekart Logistics

Ekart Logistics offers various helpful services to make deliveries smooth, reliable, and convenient for customers. Here are some of its key features:

Large Delivery Network

Ekart Logistics has a wide delivery network that reaches cities, towns, and even remote(hard to reach) areas. This large coverage helps ensure packages are delivered on time, making Ekart a reliable choice for many businesses.

Easy Ekart Logistics Tracking

Ekart Logistics makes it simple to keep track of your package. You can check the live status of your shipment, see the estimated delivery time, and stay updated on any delays.

Convenient Delivery Choices

Ekart Logistics knows everyone has different requirements. They offer flexible delivery options like same-day or next-day delivery and help you choose a time slot that works best for you.

Easy Returns

Ekart logistics makes returning products simple and stress-free with its reverse logistics service. Customers can easily start the return process and track the return shipment using Ekart's tracking system.

Customer Support

The Ekart customer care's dedicated team is always available to help with any questions or issues about deliveries.

Logistics Solutions offered by Ekart

Ekart Logistics offers a variety of solutions that fulfil various business needs. Some of the major ones are mentioned below:

Ekart's B2C Express services

It helps online businesses deliver their products to customers across 14,000 pin codes in India. They offer fast and reliable delivery options, including same-day or next-day delivery for nearby locations and 2 to 4 business days for longer distances. Ekart logistics also offers air delivery to 1,800 cities. Their services include sending documents, managing product exchanges, delivering large items, and easy Ekart logistics tracking to check shipment real-time status.

B2B Express Services

Ekart logistics offers special B2B Express services to deliver large and heavy goods quickly. They have 7000+ vehicles to manage both full truckloads (FTL) and smaller loads (LTL). With delivery options by road and air, Ekart ensures fast shipping for businesses that need urgent deliveries.

4PL Solutions

Ekart Logistics 4PL services combine storage, shipping, and cutting-edge technology to make the supply chain management easier. These services help reduce costs and offer real-time updates. This has been supporting businesses in more than 80 e-commerce categories.

Warehousing Solutions

Ekart logistics offers flexible and high-quality warehousing services at 20 locations. Their warehouses can store different types of goods, including those that need special care like temperature-sensitive items or valuable products. They use a Warehouse Management System (WMS) to keep everything running smoothly. Ekart logistics also helps with managing inventory, repairing items, and logistics management.

How To Track Ekart Logistics Parcel?

Tracking your Ekart Logistics package is easy and can be done in just a few steps. Here's how you can do it:

1. Visit the official website of Ekart Logistics.
2. Click on "Track Order" in the top right corner of the homepage.
3. Enter your Ekart tracking number (you can find this in your order confirmation email or on the website).
4. Hit "Track" to check your parcel's details.

You'll be able to view your parcel's location, delivery status, and the expected delivery date.

What is Ekart Tracking ID?

An Ekart Logistics tracking ID is a special code given to your package when it is shipped. This code is made of both letters and numbers. It lets you check where your package is and its delivery status. You'll get the tracking ID once your package starts its journey.

Time Taken By Ekart Logistics To Deliver

Ekart Logistics offers different delivery options depending on how quickly you need the item:

- Same-Day Delivery: Available in 13 cities for fast, local deliveries.
- Next-Day Delivery: Available in 50 cities, offering quick and reliable service.
- Standard Delivery: Takes about 4 to 5 working days, ideal for less urgent shipments and is cheaper.
- Express Delivery: Delivered in 2 to 3 business days, great for urgent orders.

How To Use Ekart Through ILS

ILS Indian Logistics Service makes it simple to use Ekart Logistics for your shipments. By integrating with ILS' easy to use platform, you can easily choose Ekart as your delivery partner when booking. ILS will take care of everything, making sure your shipments are tracked in real time and delivered reliably.

Conclusion

Ekart Logistics is a reliable and efficient logistics provider that helps millions of customers all over India. With its wide network, flexible shipping choices, and easy tracking services, Ekart logistics ensure that deliveries go smoothly for both businesses and individuals. Whether you track your order with a tracking ID or contact customer care for help, Ekart Logistics makes the whole process simple and easy.