



QuickBooks Error 80070057: A Complete Guide to Fixing This Issue

QuickBooks is a powerful tool for managing your finances, but like any software, it can encounter errors that disrupt your workflow. One such issue that many users face is **QuickBooks Error 80070057**. This error often prevents users from accessing their company files, making it critical to resolve as soon as possible.

In this article, we'll explain [QuickBooks Error 80070057](#), its causes, and how you can troubleshoot it with ease. Let's get started!

QuickBooks Error 80070057 occurs when QuickBooks can't access your company file. Learn how to fix QuickBooks Error 80070057 with these easy troubleshooting steps. You can reach them at +1-866-500-0076 for expert help and guidance.

What is QuickBooks Error 80070057?

QuickBooks Error 80070057 typically arises when QuickBooks fails to access the company file due to incorrect permissions or network issues. You may encounter this error while opening a file stored on a different computer or server, often triggering a message like:

"QuickBooks is unable to open this company file. Error 80070057."

This error is common in multi-user setups, where multiple users try to access the same QuickBooks company file. Let's dive deeper into the potential causes.

Causes of QuickBooks Error 80070057

Several reasons can lead to **QuickBooks Error 80070057**. These include:

- **Incorrect file permissions:** QuickBooks may not have the necessary permissions to access the company file, especially if it's on a different server or computer.
- **Damaged or corrupt company file:** If the QuickBooks company file is damaged or corrupted, it may trigger Error 80070057.

- **Firewall or antivirus settings:** Sometimes, your firewall or antivirus software blocks QuickBooks from accessing the company file.
- **Network issues:** A poor network connection or misconfigured network settings could also lead to the error.

How to Fix QuickBooks Error 80070057?

1. Check Your Network and Internet Connection

- Ensure that your internet connection is stable and reliable.
- Test the network connection between your system and the server where the company file is stored.
- If the network is unstable, try restarting your router or connecting to a different network.

2. Verify Company File Permissions

- Right-click on the company file and select "Properties."
- Go to the "Security" tab and click on "Edit."
- Make sure the user has full control over the file.
- If the permissions are incorrect, update them to grant full access to the file.

3. Rename .ND and .TLG Files

QuickBooks uses **.ND** and **.TLG** files to manage network data. These files might become corrupted and cause the error.

- Go to the folder where the company file is stored.
- Find the **.ND** and **.TLG** files (they share the same name as your company file).
- Right-click and rename them by adding "_old" at the end of the file name.
- Try opening QuickBooks again to see if the error is resolved.

4. Disable Antivirus and Firewall Temporarily

Sometimes, your antivirus or firewall software may block QuickBooks from accessing the company file. Try disabling them temporarily:

- Open your antivirus or firewall settings.
- Disable the program for a few minutes.
- If you can now access the company file, you'll need to configure the firewall or antivirus to allow QuickBooks through.

5. Run the QuickBooks File Doctor Tool

The **QuickBooks File Doctor** tool can automatically detect and fix network and company file issues.

- Download and install the QuickBooks File Doctor tool from the official Intuit website.
- Launch the tool, select your company file, and follow the prompts.
- Allow the tool to run and repair any issues it detects.

6. Recreate the Network Data File

- Go to the location where the company file is stored.
- Delete the **.ND** file (Network Data File).
- Open QuickBooks, which will recreate the **.ND** file automatically.
- Try accessing your company file again.

7. Reinstall QuickBooks

If none of the above solutions work, consider reinstalling QuickBooks. This can help resolve any software corruption that might be causing the error.

Contact QuickBooks Support

If QuickBooks Error 80070057 persists despite trying all troubleshooting methods, don't hesitate to contact **QuickBooks Support**. You can reach them at **+1-866-500-0076** for expert help and guidance.

Conclusion

QuickBooks Error 80070057 can be a frustrating issue, especially when you're unable to access your company file. However, with the troubleshooting steps mentioned above, you can quickly resolve the error and get back to managing your business finances efficiently.

If you're still stuck, don't hesitate to call **QuickBooks Support** at **+1-866-500-0076** for immediate assistance. Whether it's a network issue, file corruption, or a permissions problem, the support team is always ready to help.

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