



# Find your BigCommerce Support Pin

eCommerce Trends

## Find Your BigCommerce Support Pin – Different Ways



### 1 Control Panel

- Log in to your BigCommerce store as a store owner. You will not be able to find the support pin if you log in as any other user.
- Click and expand on the 'help section at the bottom left side of the control panel dashboard.
- You can find your support pin after expanding.



### 2 Account Dashboard

- Log in to your BigCommerce store as a store owner.
- Locate and expand the billing area in your account.
- You can find your support pin at the top right corner under the 'help dropdown' option.



### 3 Welcome Email

Mail is received with the subject line, "Login Details for your new BigCommerce store."

This email contains the URL of the control panel of your store, the required username, and the support pin.



### 4 Phone Verification

Last but not least, if you are looking for ways to know how to find your BigCommerce support pin, you can rely on the phone verification method.

BigCommerce is available 24/7 for the assistance of store owners.