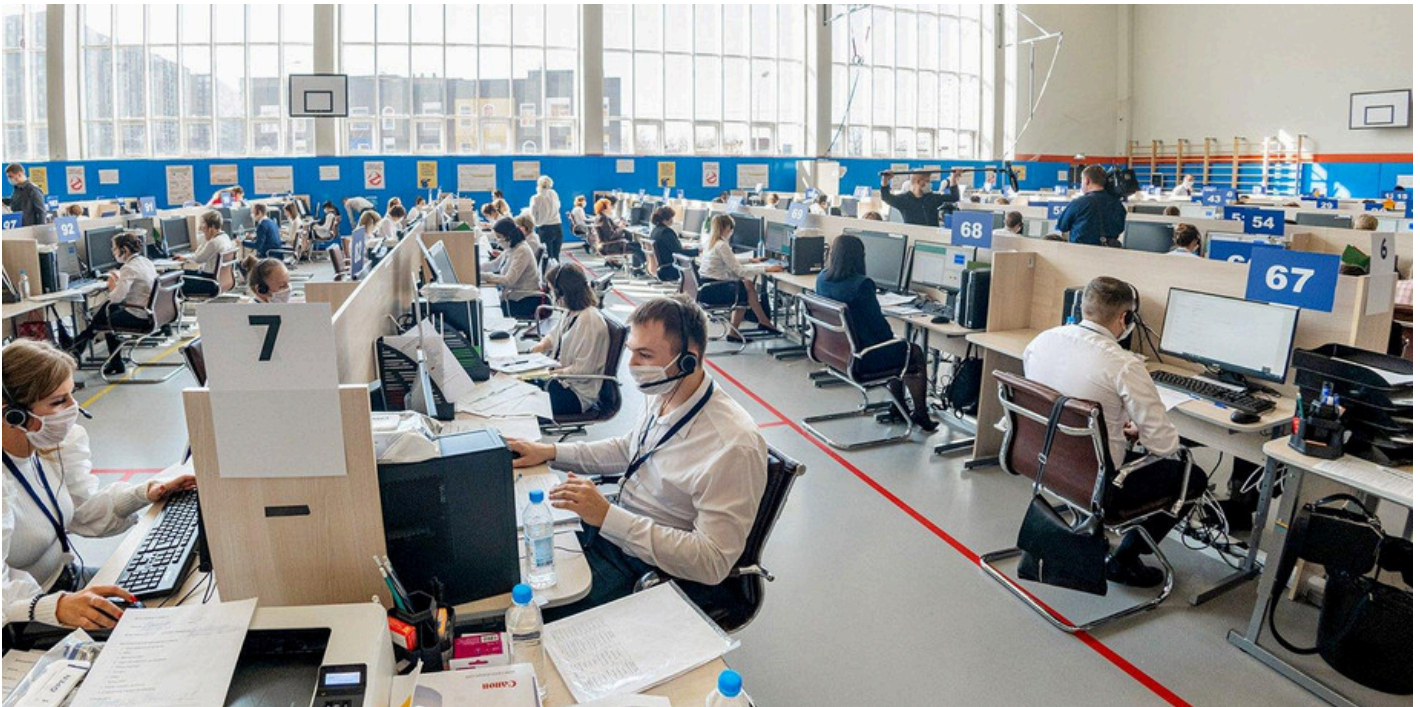




Top 10 BPO Companies In The Philippines



There is no doubt that the Philippines is an excellent place to conduct business. With its robust economy and well-educated workforce, the country is home to a growing number of [BPO companies](#). If you are re looking to outsource your call centre operations, then you would want to consider the top 10 BPO companies in the Philippines. These firms are leaders in their field, and they offer quality services that will help you meet your targets and goals. So if you are thinking about expanding your business into the Philippines, be sure to check out these top 10 BPO companies. You won't be disappointed!

1. Accenture Inc

Accenture is one of the leading BPO providers in the Philippines, with a [dedicated office](#) in Manila. Accenture employs over 710,000+ employees around the world. The company strongly focuses on providing quality customer service and has consistently been recognised as a leader in this field. It is founded in the Philippines in 1985 and currently employs over 72,000 people. Accenture, in addition to offering excellent customer service, also provides a wide range of other services such as data entry, telemarketing, technical support and many more. The company is also known for its dedication to employee development, with a variety of training and development programs available to help employees grow and advance in their careers.

2. JP Morgan Chase & Co

JP Morgan Chase & Co is one of the top BPO firms in the Philippines. It began as a representative bank in 1961 but has since evolved into a fully integrated franchise offering corporate and investment banking, commercial banking, equity, sales and trading, and treasury services. They are based in Manila which is a rapidly expanding global service centre. The company is committed to helping promote economic growth and economic inclusion through its philanthropic initiatives in the areas of workforce readiness, small business development, and financial capabilities. They have been providing quality shore outsourcing services to their clients for years. With their experience and expertise, they are able to deliver excellent results that meet the needs and expectations of their clients.

3. TeleTech Customer Care Management Philippines Inc.

TeleTech Customer Care Management Philippines Inc. is one of the leading providers of customer care and business process outsourcing (BPO) services in the Philippines. The company has over 20 years of experience in providing quality customer service and support to its clients. The company is composed of 23,000 professional and college-graduated staff team members. The employees are immersed with Australia- and New Zealand-specific training courses right from the get-go. The courses are designed to teach their team members about any cultural differences and help them how to drive improved customer satisfaction. TeleTech employs a team of highly skilled and experienced customer service representatives who are available to customers 24 hours a day, seven days a week. The company offers a wide range of services such as customer support, technical support, sales, and back-office support. TeleTech is committed to providing excellent customer service and ensuring that its clients are satisfied with the results.

4. Shore360

Shore360 is one of the best [Clark BPO companies](#) in the Philippines. It was founded in 2014 by a team of owners and leaders who are known for providing high-quality services and a wide range of solutions to their clients. It is a 100 per cent Australian-owned company based in Clark Freeport Zone in Central Luzon. Their team consists of over 900 highly skilled and experienced professionals who are committed to providing the best possible service to their

clients all over the world. Customer service, recruitment, HR support, finance, technical support, payroll and cloud-based integrations, digital marketing and website optimisation, real estate outsourcing services, website development, and other services are available from the company.

Their services are based on a staff lease or to procure as co-managed specialized services for projects, campaigns, and part-time requirements. They have a proven track record of providing high-quality services and a proven track record in providing excellent customer service. Their clients benefit from fully customisable service delivery models aimed at meeting the requirements of companies both large and small. Shore360 is a great choice for those who are looking for a reliable and trustworthy BPO company in the Philippines.

5. Teleperformance Philippines Inc.

Teleperformance is a great choice for businesses looking for high-quality [shore outsourcing](#) services. They have a strong track record of providing excellent service to their clients and have been operational for over 20 years. Teleperformance provides a full range of BPO services, including customer care, technical support, and back-office support. They are also one of the largest employers in the Philippines, so you can be sure that they have the resources and manpower to meet your needs.

The company has a large workforce of over 30,000 employees, making it one of the biggest employers in the Philippine BPO industry. Teleperformance has a number of international clients, including some of the world's largest companies. The company is headquartered in Manila but also has operations in other major cities in the Philippines, such as Cebu City and Davao City. Teleperformance has a strong commitment to providing quality services and to the development of its employees.

6. Telephilippines Inc

Telephilippines Inc is one of the top BPO companies in the Philippines. They are known for their excellent customer service and their ability to provide a high-quality product. They have been in business since 1998 and they currently employ over 2,000 people. Telephilippines Inc has a strong presence in the Philippines and they are constantly expanding its operations. They have a wide range of services that they offer and they are always looking for new ways to improve their customer service. Telephilippines Inc is a company that you can trust and they will definitely give you the best possible experience when you use their services.

7. Sutherland Global Services Philippines Inc

Sutherland Global Services is one of the top Business Process Outsourcing (BPO) companies in the Philippines that provides a wide range of services such as customer care, technical support, back-office support, and more. The company has over 25 years of experience in providing excellent outsourcing services to its clients all over the world. It has more than 50,000 employees in 40 countries, making it one of the largest BPO companies in the world.

In the Philippines, Sutherland has 8 delivery centres located in Metro Manila and Cebu City. These delivery centres are equipped with state-of-the-art facilities and technologies to provide high-quality services to their clients.

8. STAFFVIRTUAL

StaffVirtual has been operational for over 15 years and counting. They have a proven track record of delivering quality results to their clients. StaffVirtual offers a wide range of services such as customer support, technical support, sales, and marketing. Their team of experts are always ready to assist you with your business needs. StaffVirtual is committed to providing excellent customer service. They have a dedicated team of customer service representatives who are always available to answer your questions and resolve your concerns. It is one of the leading BPO companies in the Philippines with over 10,000 employees, they are one of the most reliable and dependable service providers in the country.

9. IBM Daksh Business Process Services Philippines Inc.

One of the leading BPO firms in the Philippines is IBM Daksh Business Process Services Philippines Inc. It is a subsidiary of IBM and provides a wide range of outsourcing services, including customer care, technical support, and back-office processing.

The company has over 10,000 employees in its Philippine operations and serves clients from around the world. IBM Daksh has been recognized as one of the country's leading providers of business process outsourcing services.

In addition to its outstanding customer service, the company is also known for its innovative and cutting-edge technology. IBM Daksh has a strong commitment to quality and has been

ISO 9001:2000 certified since 2003. Manila, Philippines serves as the company's corporate headquarters.

10. [24]/7 Customer Philippines, Inc.

24/7 Customer Philippines, Inc is a reliable and trusted BPO partner that you can count on. It has been operating for over 20 years and is known for providing excellent customer service and support to clients all over the world. Their company is based all over Metro Manila with over 3,000 workforce and is continuously growing. The company recruit and retain people based on their skill and performances and not because of their demographics and/or cultural diversity. They also employ people with disabilities such as deaf employees and hire workforces coming from different religious backgrounds. The company offers a wide range of services such as customer support, technical support, telemarketing, and data entry and has a team of highly skilled and experienced customer service representatives who are always ready to help customers with their queries and concerns.

The Philippines is widely recognized as one of the best places to outsource talent for your business processes. The top ten BPO companies in the Philippines are listed above to assist you in your search for the best BPO company for your company. Outsourcing your business processes and delegating them to the right people can be an excellent way to improve the efficiency and operations of your company. However, it is critical to do your research and choose the right partner. There will inevitably be a time difference between you and the staff team member you are working with when you offshore to another country. This can make it difficult to coordinate schedules and deadlines. To overcome this, it is necessary to be adaptable and to plan ahead of time. Outsourcing can be a successful and rewarding experience with the right outsourcing provider.