

Benefits of Artificial Intelligence to manage Remote Working!

With the unfortunate spread of this pandemic, organizations worldwide have started implementing remote work policies to ensure the health and safety of their employees. Businesses may face several issues while managing their employees working remotely.

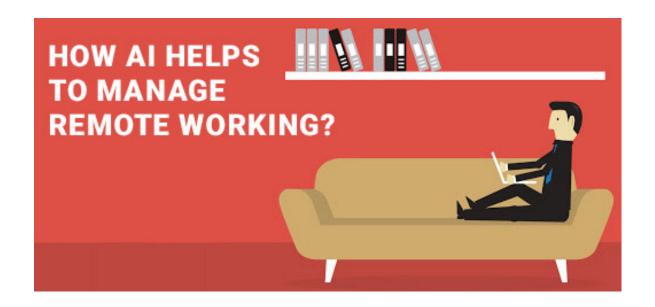
But with the advent of advanced technology tools, the problem can easily be solved. Enterprises are leveraging the benefits of Artificial Intelligence to solve remote working issues such as inefficiency, lack of coordination and reduced work productivity of employees.

Artificial intelligence <u>market</u> was valued at USD 21.46 billion in 2018 and is likely to reach USD 190.61 billion by 2025, at a CAGR of 36.62% during the forecast period.

In order to grow the top-line revenue, adoption of AI techniques has become a preferred choice among businesses these days. Trendsetters and strategists are looking for ways to assist their organizations in smooth working without any hassles while working remotely. For this, companies are using the <u>benefits of Artificial Intelligence</u> to solve remote working issues.

<u>Google's</u> founders suggest that AI will soon play an important role in streamlining business activities.

But companies need to choose their new tools carefully, as <u>Gartner</u> highlights that around 80 percent of social business efforts fail due to unclear business goals, a lack of executive participation, and failure to integrate with other tools.



Source

Advantages of Artificial Intelligence in Remote Working!

Businesses worldwide are suffering from various challenges while working remotely. Remote work is a daunting task to handle for many companies as it comes up with a lot of challenges. With the help of technology and tools, businesses can manage teams and clients effectively. Here comes the incredible benefits of Artificial Intelligence in picture. Below, we cover the top 5 technology tools typically seen with remote work policies

Amy!

The incredible benefits of AI to manage remote working has influenced a large number of companies competing in the market space. *AI-powered chatbots have become a trend now!* You can hire an AI developer to integrate such incredible AI techniques in your ongoing business projects too.

While managing a remote team is difficult, one of the major challenges of having a remote team is trying to schedule meetings as per the convenience of all the participants who may be working from different locations and zones.

Amy is a digital personal assistant from NYC-based startup X.ai which can help solve the issue. The Al-driven bot can review all the schedules of the team members and then find a time for organizing meetings that suits all. Once the time has been decided, the bot informs the other team members about the set time.

Moreover, Amy can also schedule meetings and appointments with the clients too. It's very simple, the user just needs to cc Amy in the email they have received with a proposed time, and the Al-powered bot will note that time from there.

45% of executives say a popular use case for AI is proactive, or "predictive" customer service that can identify client needs, issues, and support requests in a bid to best prepare staff for handling these types of <u>issues</u>.

Talla!

Let's read further on the benefits of AI to manage remote working. AI-driven Talla is another important tool that companies can use to ensure smooth functioning of their business.

Driven by Artificial Intelligence, *Talla* is an "all-in-one" machine intelligence powered assistant that allows the users to communicate and coordinate with other team members along with the integration of tools such as *Office 365, Google Apps and calendars* with ease.

Being available for Slack integration only, this AI assistant is one of the best advantages of Artificial Intelligence in remote working. As the technology continues to evolve, the users can expect this integration of this popular AI-assistant in other communication tools as well.

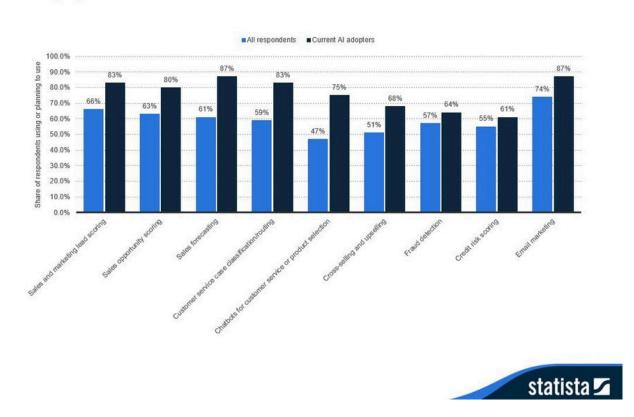
Al-enabled Talla has three main functions. These include,

- -Office Management- Talla allows the users to arrange their meetings for the day. It can also assign tasks to different team members and can plan their day based on the urgency of the deadlines. This is one of the major advantages of AI in remote working.
- -Human resources- Talla helps to perform HR functions too. It enabled the users to schedule interviews and manage the process of interviewing new candidates. It can also collect the feedback for the new hired employee from various team members.
- Marketing- Marketing Talla can monitor Twitter and help the marketing department by suggesting tweets and interactive content.

By 2021, 80% of emerging technologies will have AI foundations, <u>says</u> Gartner. Forty-four percent of <u>executives</u> believe artificial intelligence's most important benefit is providing data that can be used to make decisions.



Adoption of specific artificial intelligence (AI) use cases in 2017, by category



Source

Twyla!

A number of issues arise while working from home. While skype calls help employees in conducting meetings, there are situations which need your presence. It's important for you to be present in a client meeting or while doing a sales pitch. All these processes require you to be available at that moment.

Al-driven *Twyla* is a new chatbot tool that allows users to talk with potential clients, answer queries and schedule appointments on the help desk. By getting integrated into a chat tool, this Al-driven device uses Al algorithms to learn about the company's previous conversations.

Twyla can save up to 50% on customer service and can increase the overall customer satisfaction by around 30%. Clearly, this Al-driven device is one of the biggest advantages of Artificial Intelligence in remote working.

Being used by businesses worldwide, this bot is at present available for Web integration onto a homepage, whatsapp, Facebook messenger and Telegram.

According to the market research firm Tractica, the global artificial intelligence software

<u>market</u> is forecast to experience massive growth in the coming years, with revenues increasing from around ten billion U.S. dollars in 2018 to an expected 126 billion by 2025.

[Good Read: The Art Of Working Remotely: How To Ensure

Productivity]

The Bottomline

These are some of the technology tools that help businesses in working remotely using Artificial Intelligence. They ensure smooth working of organizations during critical situations such as prevailing now. By ensuring timely meets, one-on-one meetings, video-conferencing, Al-driven tools help companies in implementing business continuity plans amidst challenging circumstances.

The impact of AI technologies on business is projected to increase labor productivity by up to 40 percent and enable people to make more efficient use of their time, <u>says</u>
Accenture.

No wonder, because of these alluring benefits of AI to manage remote working, businesses are able to work smoothly without any issues. All thanks to the benefits of Artificial Intelligence to solve remote working issues.

Accenture research on the <u>impact of Al</u> in 12 developed economies reveals that Al could double annual economic growth rates in 2035 by changing the nature of work and creating a new relationship between man and machine.