Helport: Streamlining Call Center Operations

HELPORT

IMPROVE
SALES AND ELEVATE
CUSTOMER SERVICE

Helport which means "hello" and "portal". We believe that all interaction starts with a simple greeting – "hello". Our product is designed to serve as a "portal" for people to interact remotely.

Intelligent Real-Time Quality Inspection

With our intelligent real time quality inspection system, agents will be notified and flagged for wrong information convey to customer, making rude remarks to customer as well as when a compliance breech occurs.

Speech Navigation

A set of guided scripts/questions to assist agent with the flow of the call, remind agents of certain mandatory question to ask or

the call, remind agents of certain mandatory question to ask or verify with customers before proceeding with the call and also to help agents to cross sell certain products or services as well.
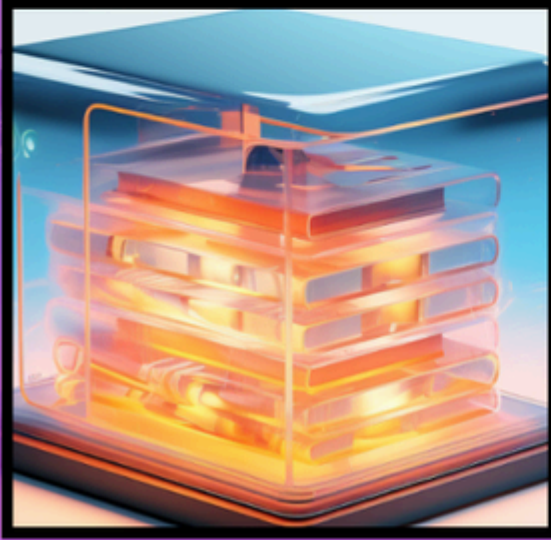
Intelligent
Knowledge Base

Provides knowledge and information to your agents when a question from customer is captured immediately, saving agents the time and effort to ask or look around for answers.

www.helport.net

Discover efficient Call Center Automation solutions at Helport. Explore opportunities for **Call Center Jobs near Me** and leverage Speech Analytics for enhanced performance. Helport optimizes call handling processes, ensuring seamless customer interactions and improved productivity. Experience innovative solutions tailored to modernize and elevate your call center operations.